Product Portfolio Guide

2026 | Australia

November 2026

Starkey

Tech that's yesterday's thinking **or future driven?**

From enhancements to our in-demand Omega AI to a new essential line featuring two new BTEs, Starkey is setting the speed of innovation with technology that lets you fit AI-powered performance on every patient – all using the same fitting software and app.

ASK MORE from your product specialist



Premium Plus

ALL NEW

OMEGA AI

Tech Tier/Channels/Bands
24 / 20 / 16
AURACAST

CROS COMPATIBLE



mRIC R — Waterproof, Wireless, Rechargeable, LED
RIC RT — Waterproof, Wireless, Rechargeable, LED
RIC 312 — Wireless



CIC — Wireless
ITC R — Waterproof, Wireless, Rechargeable
ITE R — Waterproof, Wireless, Rechargeable

Starkey

- Waterproof*
- Wireless
- Rechargeable
- LED Status Indicator Light

*Up to 1m.

Available Colors

Standard Colors

- White
- Tech Black
- Graphite Gray
- Silver
- Chestnut
- Caramel
- Beige

Custom Colors

Faceplate Colors	Shell Colors
Pink	Clear
Light Brown	Pink
Medium Brown	Light Brown
Chestnut	Blue/Red
Dark Brown	Black
Black	

SnapFit 2.0 Stock and Custom Cased Receivers



Comfort Bud Open
5 mm, 6 mm, 7 mm, 9 mm, 11 mm



Comfort Bud Occluded
4 mm, 5 mm, 6 mm, 7 mm, 9 mm, 11 mm



Power Dome
8-10 mm, 10-12 mm, 12-14 mm



Custom Cased Receiver
Custom shell with embedded receiver



Stock Silicone Helix RIC Earmold



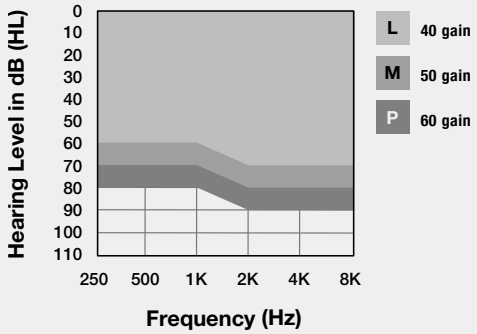
Stock Hollow Silicone RIC Earmold



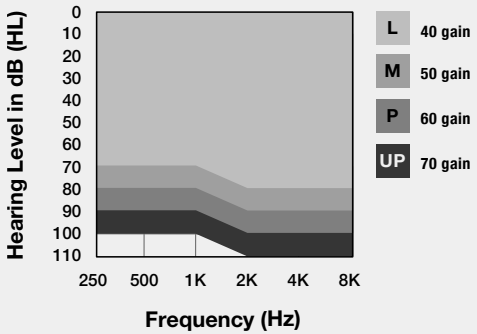
Stock Silicone RIC Earmold

Fitting Ranges

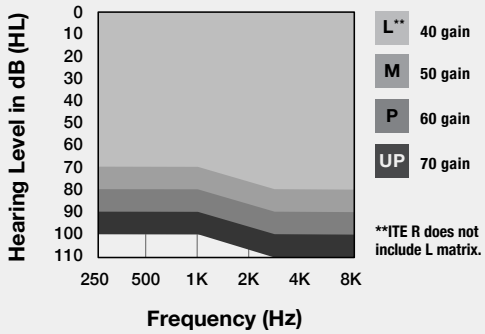
RIC with Stock Receiver



RIC with Custom Cased Receiver
CIC



ITC/ITE R



**ITE R does not include L matrix.

Visit **StarkeyPro.com/OmegaAI** for full technical data sheets.

G3 Gen AI

Engineered with our industry-leading AI, our G3 Gen AI Neuro Processor, and the world's first DNN-powered directionality system, DNN 360, all-new Omega AI is Starkey's most advanced hearing technology yet. It's designed to come closer to restoring the normal sense of hearing than any hearing technology before it.

For more Omega AI details, visit StarkeyPro.com.au

OMEGA AI

Tech Tiers | Channels | Bands

	24	20	16
Edge Mode+			
Automatic & User Control	●	○	○
Personalization	●	●	○
App Control	●	●	●
Speech Optimization			
Consonant Brightness	● Maximum	● Mild	● Mild
Voice AI*	●	○	○
ENHANCED Sound Manager			
DNN 360 — ALL NEW DNN Directionality**	●	○	○
DNN 360 — ALL NEW DNN Spatial Awareness**	●	○	○
Quiet	Maximum expansion	Moderate expansion	Mild expansion
Machine Noise Reduction	Up to 22 dB of reduction	Up to 12 dB of reduction	Up to 7 dB of reduction
Speech in Noise Reduction	Up to 22 dB of reduction	Up to 10 dB of reduction	Up to 8 dB of reduction
Transient Noise Reduction	Up to 15 dB of reduction	Up to 9 dB of reduction	Up to 6 dB of reduction
Wind Reduction	Up to 35 dB of reduction	Up to 19 dB of reduction	Up to 10 dB of reduction
Additional Key Features			
ALL NEW Gen AI Smart Assistant & TeleHear AI	●	○	○
Translate	●	○	○
Transcribe	●	●	○
Multiflex Tinnitus Pro	●	●	○
Smart Assistant	●	●	●
2-Way Audio	●	●	●
Hearing Health & Activity Tracking	●	●	●
Fall Alert & Balance Assessment	●	●	●
Reminders & Self Check	●	●	●
Auto Sleep	●	●	●
Tap Control	●	●	●
TeleHear full remote fit	●	●	●
REM Target Match	●	●	●
Demo Stream	●	●	●

Features noted above in blue are available within My Starkey app.

*For iOS users only. **RIC styles only.

Wireless Accessories



ALL NEW

StarLink Edge LE Adapter
Part No. P00018678



StarLink Edge Remote Microphone
Part No. P00004321



StarLink Edge Table Microphone
Part No. P00004326



StarLink Edge TV Streamer
Part No. P00004315

AURACAST



StarLink Remote Control 2.0
Part No. P00002347

Charging Solutions

All chargers include Turbo Charge

Serve as a charging station and carrying case for your rechargeable hearing aids.



StarLink Premium Charger 2.0
w/ onboard battery

- **mRIC R**
- **RIC RT**



StarLink Premium Custom Charger 2.0
w/ onboard battery

- **ITC/ITE R**

StarLink Charger 2.0

- **mRIC R**
- **RIC RT**

StarLink Custom Charger 2.0

- **ITC/ITE R**

Compatible Apps



My Starkey



Hear Share

Scan to check phone compatibility

Download on the App Store

GET IT ON Google Play

Signature SERIES

Nothing is smaller. Nothing sounds better.

Starkey

Tech Tier/Channels/Bands
24 / 20* / 16*



IIC NW | CIC NW | CIC R NW

Waterproof**
Rechargeable

For more product details, visit StarkeyPro.com.au

Faceplate Colors

- Pink
- Light Brown
- Medium Brown
- Chestnut*
- Dark Brown
- Black

Shell Colors

(IIC only available in Black)

- Clear
- Pink
- Light Brown
- Blue/Red
- Black

Charging Solutions

Both chargers include Turbo Charge

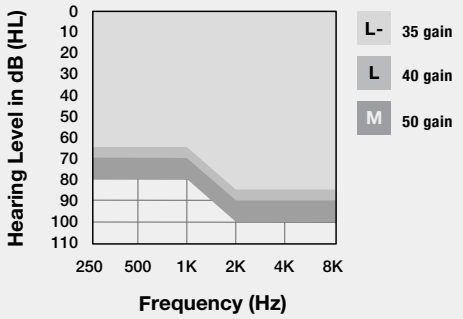


StarLink Premium Custom Charger 2.0
w/ onboard battery
- CIC R NW

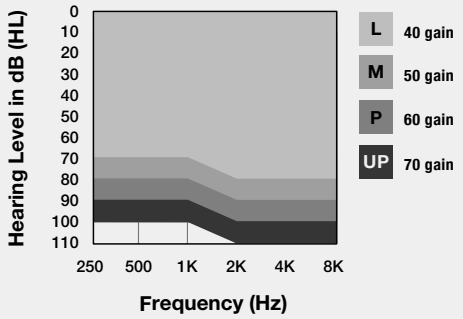
StarLink Custom Charger 2.0***
- CIC R NW

Fitting Ranges

IIC NW



CIC NW / CIC R NW



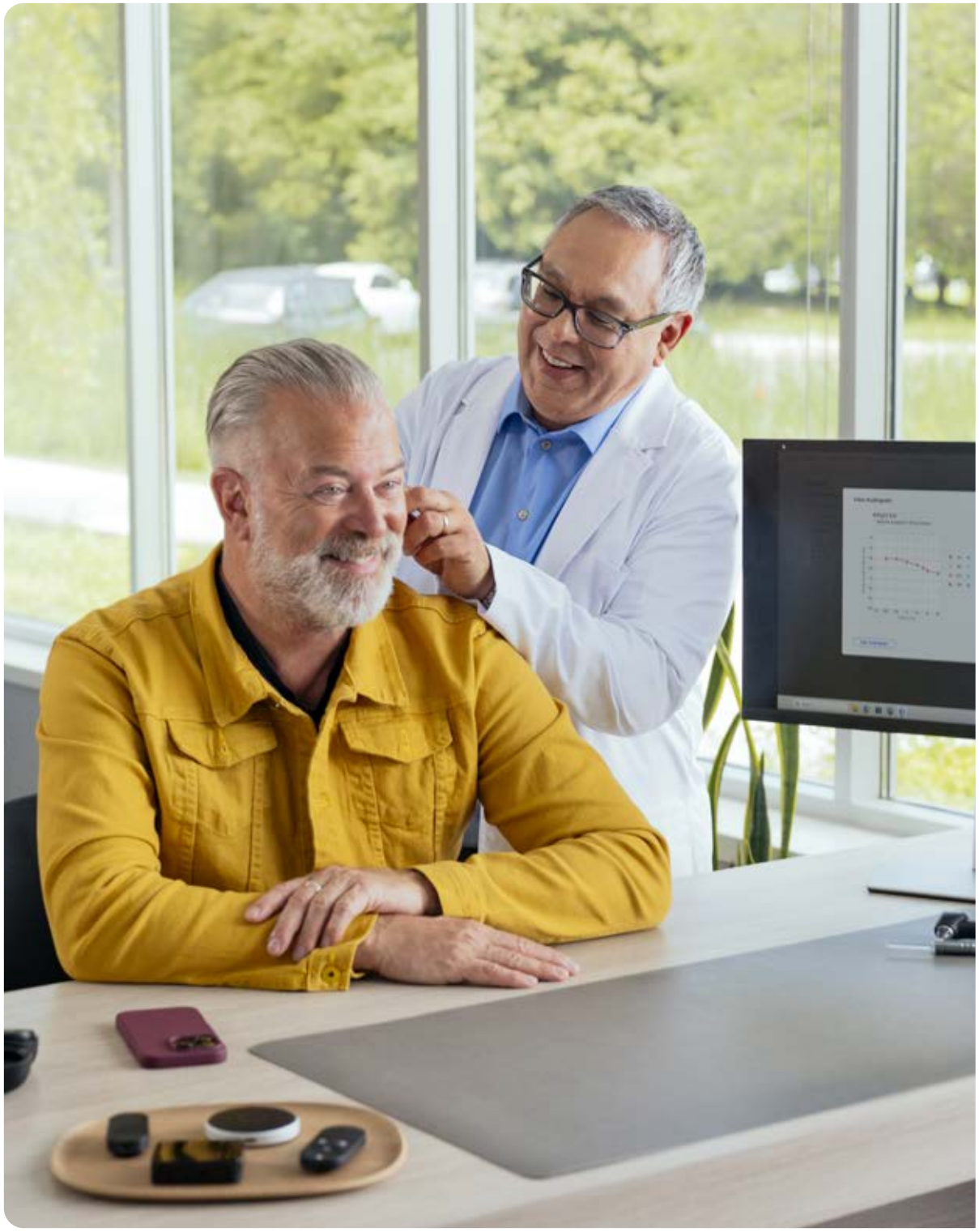
Visit **StarkeyPro.com** for full technical data sheets.

Tech Tiers | Channels | Bands	Premium 24	Advanced 20*	Select 16*
Edge Mode+ *(CIC styles only)*			
User Control	●	○	○
Speech Optimization			
Consonant Brightness	● Maximum	● Mild	● Mild
Sound Manager			
Quiet	Maximum expansion	Moderate expansion	Mild expansion
Machine Noise Reduction	Up to 22 dB of reduction	Up to 12 dB of reduction	Up to 7 dB of reduction
Speech in Noise Reduction	Up to 22 dB of reduction	Up to 10 dB of reduction	Up to 8 dB of reduction
Transient Noise Reduction	Up to 15 dB of reduction	Up to 9 dB of reduction	Up to 6 dB of reduction
Wind Reduction	Up to 35 dB of reduction	Up to 19 dB of reduction	Up to 10 dB of reduction
Additional Key Features			
Multiflex Tinnitus Pro with new tinnitus maskers	●	●	○
REM Target Match	●	●	●
Waterproof**	●	●	●

S1

Based on the industry's most advanced processor and powered by our industry-leading Neuro Sound Technology, Starkey Signature Series deliver the size, performance and personalized fit that patients can only get from you.

*CIC styles only. **Up to 1m. Rechargeable style only. ***Default selection with rechargeable hearing aid order.



Quality in... quality out

Your professional expertise is critical when selecting the best solution for a patient. Many factors and considerations come into play when determining if a patient is a custom hearing aid candidate, including:

- Audiogram
- Dexterity
- Ear anatomy and history
- Lifestyle

Ultimately, **the patient has come to you** to weigh all considerations—physical, audiological and patient priorities—and recommend a solution that delivers both success and satisfaction.

A **superior custom product fitting starts with a high quality ear impression**. Making a perfect impression requires proper technique, an attention to detail, and repetition.

As the custom hearing aid experts, we know a thing or two about making accurate, precision-tested impressions —and how good impressions can also be used to make earmolds, custom cases, hearing protection solutions and more.

Scan the QR code or go to StarkeyPro.com.au for support materials, how-to videos, and more.

Developed with help from Starkey's most experienced impression takers, these tools share best practice tips perfected from shooting thousands of impressions in our Center for Excellence.

INTRODUCING

G SERIES AI

Hear & now

Hearing within reach



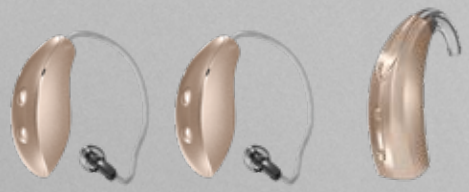
Essentials

G SERIES AI

Tech Tier/Channels/Bands

24* / 20* / 16 / 12 / 10

*BTE styles only.



RIC R | RIC 312 | P BTE 13 / UP BTE 13

NOW IN CUSTOMS

Available in Tech Tier/Channels/Bands

16 / 12



CIC NW | CIC | ITC R | ITE R

- Waterproof up to 1 m
- Rechargeable
- Wireless
- Telecoil

Available Colors

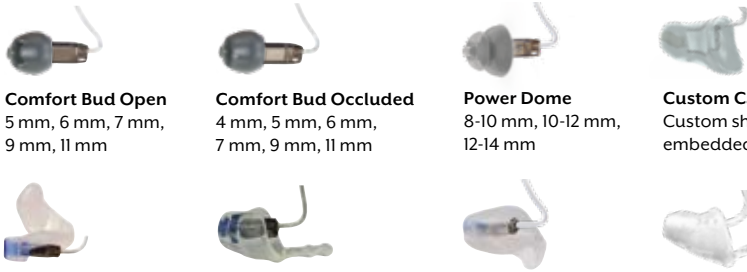
Standard Colors

- Graphite Gray
- Silver
- Chestnut
- Beige

Custom Colors

Faceplate Colors	Shell Colors
Pink	Clear
Light Brown	Pink
Medium Brown	Black

SnapFit 2.0 Stock and Custom Cased Receivers



Comfort Bud Open
5 mm, 6 mm, 7 mm, 9 mm, 11 mm

Comfort Bud Occluded
4 mm, 5 mm, 6 mm, 7 mm, 9 mm, 11 mm

Power Dome
8-10 mm, 10-12 mm, 12-14 mm

Custom Cased Receiver
Custom shell with embedded receiver

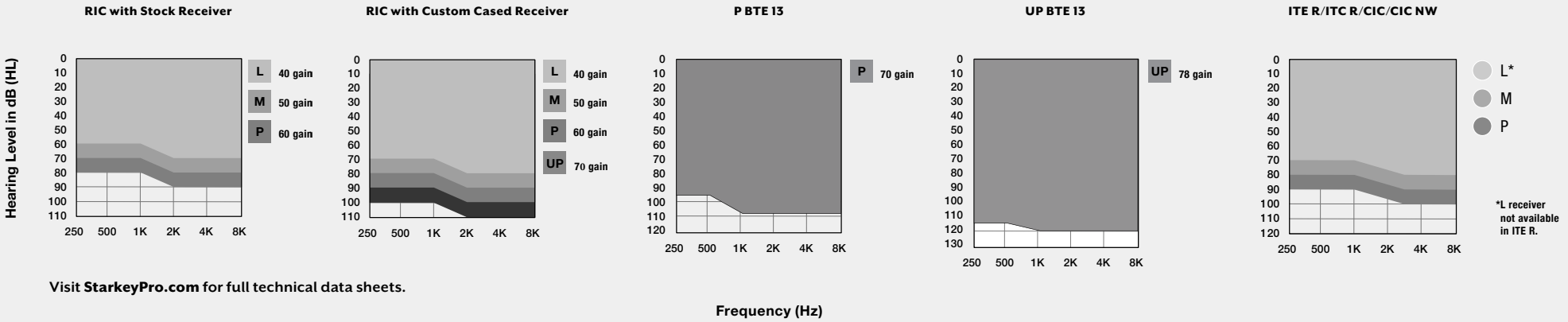
Stock Silicone Helix RIC Earmold

Stock Hollow Silicone RIC Earmold

Stock Silicone RIC Earmold

Stock Thin Tube Solution

Fitting Ranges



Visit **StarkeyPro.com** for full technical data sheets.

Powered by our industry-leading Neuro Sound Technology, G Series AI offers an easy and immediate way to improve patient hearing and reconnect them with the world around them.

For more product details, visit StarkeyPro.com.au

G SERIES AI

Tech Tiers | Channels | Bands	24*	20*	16	12	10
Speech Optimization					
Ear-to-Ear Technology	●	●	●	●	●
Frequency Lowering	●	●	●	●	●
Sound Manager					
Directionality	Adaptive	Adaptive	Adaptive	Dynamic	Dynamic
Transient Noise	●	○	○	○	○
Quiet	● Moderate expansion	● Moderate expansion	● Moderate expansion	● Moderate expansion	● Moderate expansion
Machine Noise Reduction	● Up to 11 dB of reduction	● Up to 7 dB of reduction	● Up to 7 dB of reduction	● Up to 7 dB of reduction	● Up to 7 dB of reduction
Speech in Noise Reduction	● Up to 12 dB of reduction	● Up to 10 dB of reduction	● Up to 8 dB of reduction	● Up to 8 dB of reduction	● Up to 8 dB of reduction
Wind Reduction	● Up to 14 dB of reduction	● Up to 12 dB of reduction	● Up to 10 dB of reduction	● Up to 10 dB of reduction	● Up to 10 dB of reduction
Additional Key Features					
Edge Mode+	●	●	○	○	○
Reminders	●	●	○	○	○
Multiflex Tinnitus Technology	●	● (white, pink, & ocean noise only)	● (white, pink, & ocean noise only)	● (white noise only)	○
Find My Hearing Aids	●	●	●	●	●
Self Check	●	●	●	●	●
TeleHear full remote fit	●	●	●	●	●
REM Target Match	●	●	●	●	●
Apple Watch Controls**	●	●	●	●	●

Features noted above in blue are available within My Starkey app.

*BTE styles only. **For iOS users only.

Wireless Accessories



StarLink Remote Control 2.0
Part No. P00002347



StarLink Mini Remote Microphone
Part No. 43121-000



StarLink Remote Microphone +
Part No. 43120-000



StarLink Table Microphone
Part No. 43123-610



StarLink TV Streamer
Part No. 43119-000

Charging Solutions

All chargers include Turbo Charge



StarLink Premium Charger 2.0
w/ onboard battery

- **RIC R**



StarLink Charger 2.0

- **RIC R**

Compatible Apps



My Starkey

Scan to check phone compatibility

Download on the App Store

GET IT ON Google Play

Earmolds

As the leader in customization, Starkey understands offering your patients an expansive portfolio of hearing care solutions specific to their needs is key.

FIND ME:
eStore > Shop > Earmolds

Starkey
Hear better. Live better.

Material Options

Digital SLS Acrylic	· RIC · BTE & Thin Tube · Specialty	· One color	Most Rigid 90 Shore
High Strength Silicone 60	· RIC · BTE & Thin Tube · Specialty	· Swirl 3 colors · Glitter option	60 Shore
High Strength Silicone 40	· RIC · BTE & Thin Tube · Specialty	· Swirl 3 colors · Glitter option	40 Shore
Floatable Silicone	· RIC · BTE & Thin Tube · Specialty	· Swirl 3 colors	25 Shore Softest

Venting Guide

This guide is applicable for all earmolds and earplugs.
Vent size is limited by ear anatomy.

Vent Name	Approximate Size
Pressure Vent	0.8 mm
Small	1.2 mm
Medium	1.8 mm
Large	2.55 mm
Select-A-Vent	3.37 mm
Extra Large	As large as canal allows

Color Options

Our earmolds come in a variety of color options. **The latest color options can be found on the eStore.** Some colors appear differently in certain color families based on material type. Swirl combinations are also available using up to three colors.

Pro Tip: Adding White as one of the three colors within a color swirl combination will help separate and make the other color choices "pop."

Color combinations to avoid:

- 'Light' colors combined in Swirl or 'Light' colors combined with 'Clear'
- Similar colors combined in Swirl

RIC Solutions

RIC Earmolds Digital SLS / HS Silicone 60 / HS Silicone 40

Available for both SnapFit 2.0 and SnapFit Receivers



RIC Hollow Canal · RIC Canal Solid · RIC Canal Lock · RIC Skeleton · RIC Helix



RIC Helix Occluded

Custom Cased or Absolute Power (AP) Receivers Digital SLS

Cable Lengths:
1, 2, 3, 4, 5

Gain:
L, M, P, UP

Receivers:
SnapFit 2.0
(ten-pin connector)

SnapFit
(six-pin connector)

Original
(two-pin connector)



RIC Custom Cased / AP Canal



RIC Custom Cased / AP Canal Lock

*Only available in clear

Pro tip: When measuring the receiver wire for a Custom Cased or AP receiver, report the number that correlates with the top of the entrance to the ear canal.

Earplug Solutions (Hearing Conservation)



Solid Earplug*
HS Silicone 60 / HS Silicone 40

Affordable solution for maximum noise reduction (27 dB NRR).



Swim Plug
Floatable Silicone

Custom-fit earplugs that seal out water; floatable if dropped in the water.



High-Frequency Noise Filter*
HS Silicone 60 / HS Silicone 40

Contains a patented chamber to gradually attenuate sound to appropriate levels (19-22 dB NRR).



Sleeping Earplug
HS Silicone 60
HS Silicone 40

Smallest earplugs available using a soft material with a low profile for comfort while sleeping (27 dB NRR).



Mini Filtered Earplug*
HS Silicone 40

Perfect for musicians, concerts, dental workers, sporting events, noisy work environments, etc. Available in three attenuation levels: 10 dB, 17 dB and 26 dB.

A fourth filter option is our Impulse Filter, providing the wearer with protection from high intensity sounds (IPIL 33.1 dB).

BTE Solutions

Thin Tube Earmolds Digital SLS / HS Silicone 60 / HS Silicone 40

Tubing Lengths:
1
2
3, 3+
4, 4+
5, 5+



CIC · Shell · Half Shell · Canal · Canal Open



Canal Lock · Canal Lock Open · Skeleton · Helix

Traditional Earmolds Digital SLS / HS Silicone 60 / HS Silicone 40

Tubing:
13 Regular
13 Heavy
13 Extra Heavy
13 Dry Tubing
13 Regular Snap Connect
13 Heavy Snap Connect



CIC · Shell · Half Shell · Canal · Canal Lock



Skeleton

Excellence
without exception

At Starkey, we are committed to helping you help your patients hear and live their best lives – through the most innovative technology, highest quality products, industry-best customer service, and delivery you can rely on. **It's excellence without exception, and it's our promise to you.**



My Starkey App

Easy as it gets. Powerful as you need.

My Starkey

Focus on benefits

Omega AI, Edge AI, and G Series AI wireless hearing aids can connect via Bluetooth® technology to the My Starkey app.

- **Hear better anywhere**

  Make instant adjustments for clearer speech and reduced noise – even in the toughest listening environments.

- **Get tips, tools, and resources**

  Adapt to hearing aids faster with quick how-to's, tips, and videos. All tailored for where the hearing aid wearer is on their hearing journey.

- **Monitor health and wellness***

  Monitor daily hearing and physical activity to help stay healthy. Set and achieve goals for hearing, steps, exercise, and beyond.

- **All from the palm of your hand or wrist**

  Change programs and adjust volume quickly and easily on a compatible Apple Watch. Visit the Learn section within My Starkey for installation instructions.

How to download

1. Open the ***App Store*** on Apple devices or ***Google Play*** on Android devices.
2. In the search box, type My Starkey.
3. Tap ***GET*** on Apple devices or ***INSTALL*** on Android devices. This will download the app to the compatible device.

Download on the App Store

GET IT ON Google Play





ALL NEW

A new dimension in connectivity

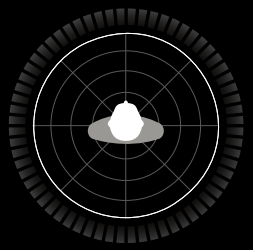
All-new **Auracast™ assistant** and **Google Fast Pair™** technology make connectivity so convenient, it's automatic.

To learn more, visit StarkeyPro.com.au

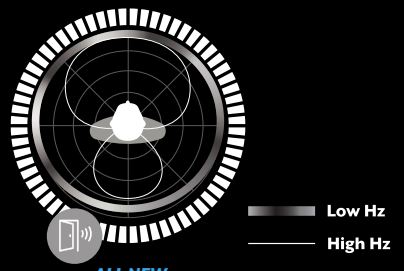
*Compatible with Omega AI and Edge AI products only.

Introducing
DNN 360

First, Starkey introduced On-Demand DNN. Then Always-On DNN. Now, with Omega AI, we present **the world's first DNN-powered directionality system, DNN 360.**



Omnidirectional



ALL NEW
DNN Spatial Awareness



ALL NEW
DNN Directionality



On The Move (MBO)

Hearing is Our Concern.

Starkey logo, Starkey, TeleHear, Pro Fit, Starkey Edge, Edge Mode, Multiflex Tinnitus, StarLink, Starkey Signature Series, Neuro Sound Technology, Genesis, Hear Share, Evolv, Thrive, SoundGear logo, SoundGear, Phantom and Tunz are trademarks of Starkey Laboratories, Inc.

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Apple Watch is a trademark of Apple Inc., registered in the U.S. and other countries. App Store is a service mark of Apple Inc. "Made for iPod," "Made for iPhone" and "Made for iPad" mean that an electronic accessory has been designed to connect specifically to iPod, iPhone, or iPad, respectively, and has been certified by the developer to meet Apple performance standards. Apple is not responsible for the operation of this device or its compliance with safety and regulatory standards. Please note that the use of this accessory with iPod, iPhone, iPad or Apple Watch may affect wireless performance. Google Play Store is a trademark of Google, LLC.

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