

QUICKTIP

My Starkey

Android Version

The image shows a smartphone screen with the My Starkey app interface. The app title 'My Starkey' is at the top. Below it are battery status indicators for 'L' and 'R'. The main section is titled 'Personal' with the subtitle 'Your everyday hearing setting'. There are three large circular icons: 'Edge Mode+' (with a soundwave icon), 'Programs' (with a document icon), and 'My Hearing' (with a hearing aid icon). Below these is a volume slider and a 'Stream options' button. At the bottom is a navigation bar with icons for 'Home', 'Health', 'Learn', and 'More'. Lines connect these elements to descriptive text boxes on either side of the phone.

Battery Status
 Shows battery levels for the left (L) and right (R) hearing aids.

Smart Assistant
 Tap to use voice commands to change programs, set reminders, ask questions on hearing aid topics, and more.

Current Program
 Displays the current hearing program, 'Personal', with the subtitle 'Your everyday hearing setting'. A menu icon (three dots) is visible to the right.

Program Options
 Access quick details on the current program, make sound adjustments, and more.

Edge Mode+
 Tap to get the best sound instantly for the current environment.

My Hearing
 Manage hearing aid features and settings.

Programs
 Access programs or create a custom program.

Binaural Volume Control
 Adjusts the volume for both hearing aids.

Stream options
 Control available streaming devices and audio volume.

Return to Home
 The Home icon in the bottom navigation bar.

Health
 View progress and insights on hearing and physical activity (steps, exercise, and more).

Learn
 Access helpful how-to's, tips, and videos on hearing aid topics.

More
 Access account information, app settings, TeleHear, translations, reminders, and more.

Downloading My Starkey

You must have a Google Play Store account to download My Starkey. A Google Play Store account can be created by going to **Settings>Accounts**. Choose an existing account or select **Add Account** to create a new account.

- 1 Once an account is set up, open the Play Store.
- 2 Search for **My Starkey**.
- 3 Select **Install**.



My Starkey

Pairing Hearing Aids to your Android Device

The hearing aids can be paired through My Starkey or by using Google Fast Pair* for quick and easy setup. Pairing should be completed after the hearing aids have been programmed in the Pro Fit software. Ensure that Pro Fit is closed prior to pairing with any Android device. For the best experience, Android 16 is recommended.

Google Fast Pair

Quickly connect your LE Audio hearing aids to your compatible LE Audio Android device with a single tap.

- 1 On your Android device, ensure **Bluetooth®**, **Use Location**, and **Notifications** are turned on.
- 2 Power on your hearing aids.
- 3 You will get a notification on your phone to connect to your hearing aids.
- 4 When prompted, Tap **Connect** to connect to one hearing aid at a time.
- 5 Once both hearing aids are connected, tap **Done**.
- 6 Open My Starkey and follow the steps in the next section.

My Starkey Pairing and Initial Setup

My Starkey will search for and pair to the hearing aids. Pairing should be completed after the hearing aids have been programmed in the Pro Fit software. Ensure that Pro Fit is closed prior to pairing with any Android device.

- 1 Tap on **Get Started** to begin the app setup process.
- 2 Review the Terms of use. Tap **Accept** to continue.
- 3 Sign in, create an account with an email and password, or select **Skip for now** to postpone account creation. Cloud connectivity allows for TeleHear, Fall Alert and for app/hearing aid information to be backed up and restored.
- 4 Users are asked to provide consent for My Starkey to collect and store Hearing aid data, Activity tracking, and Analytics. Tap the slider to disable a consent, if desired. Select **Continue**.
- 5 Select **Continue** to allow My Starkey access to the user's location and to share notifications.
- 6 Users are asked to allow My Starkey to send the user notifications. Select **Allow** or **Don't Allow**.
- 7 Ensure the hearing aids are charged and turned on. Select **Continue**.
- 8 A prompt will inform the user that Nearby Devices Permission is required. Tap **OK**, then select **Allow**.
- 9 When prompted, select **Pair**, then tap **Agree** to allow My Starkey to access the hearing aids.
- 10 My Starkey will connect to the hearing aids. Select **Continue**.

You're all set. Select **Got it** to enter My Starkey.

Features may vary by country.

*Available on select hearing aids. Contact your rep for specific information.

The app may look slightly different based on your phone and/or hearing aid model. Android and Play Store are trademarks of Google, LLC. Starkey, Starkey logo, Pro Fit, Edge Mode and TeleHear are trademarks of Starkey Laboratories, Inc. ©2026 Starkey Laboratories, Inc. All Rights Reserved. 01/26 FLYR4084-04-EN-ST

