


# GENESIS<sup>AI</sup>

## With Neuro Sound Technology




Options for audio include computer speaker or dial-in at 02 8518 1923 / Access Code: 2632 516 7497  
For technical questions or log-in information please contact Steven Le at 0437 622 596 Steven\_Le@Starkey.com

1

# GENESIS<sup>AI</sup>

## With Neuro Sound Technology




The webinar will start in...  
**00:05:00**

Options for audio include computer speaker or dial-in at 02 8518 1923 / Access Code: 2632 516 7497  
For technical questions or log-in information please contact Steven Le at 0437 622 596 Steven\_Le@Starkey.com

2

# GENESIS<sup>AI</sup>

## With Neuro Sound Technology



**Judy Grobstein, Au.D., MACAudi**  
Regional Training and Education Director - APAC

3

## Technical Issues

If not using speakers and you haven't already, please call into the call center number 02 8518 1923 and enter access code 2632 516 7497

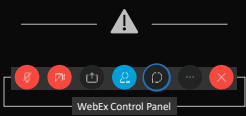
**Please be sure to keep microphones muted**

If you have any technical issues, please contact Vincent Santana at Steven\_Le@starkey.com or call him direct at 0437 622 596

4

## Questions?

Please share any questions you may have in the Chat Box directed to *All Panelists*. We will do our best to answer them throughout the training.



WebEX Control Panel

5

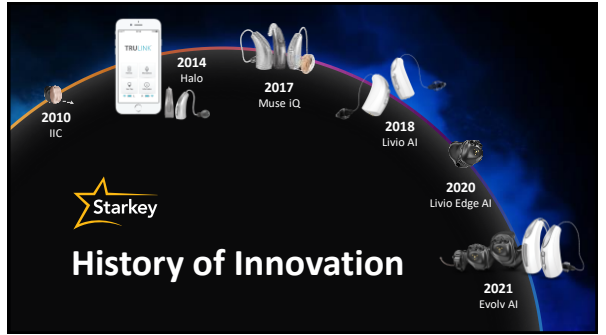
## Learning Objectives

- 1 Will be able to list 3 features of the new Genesis AI and Neuro Processor
- 2 Will be able to discuss the patient benefits of the Genesis AI Neuro Sound Technology features
- 3 Will be able to list at least 2 new features of the new Pro Fit software and My Starkey App

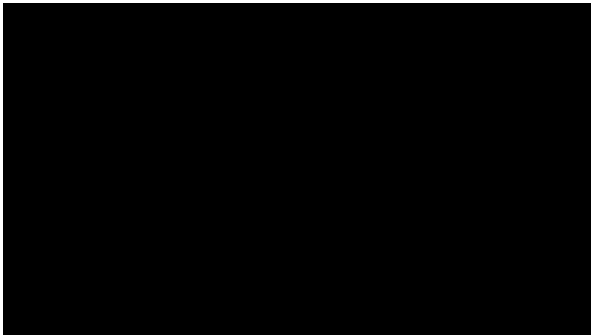
6



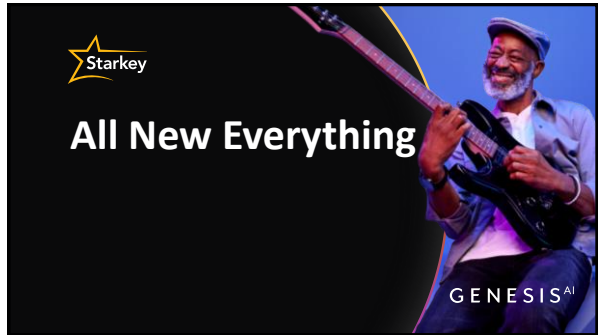
7



8



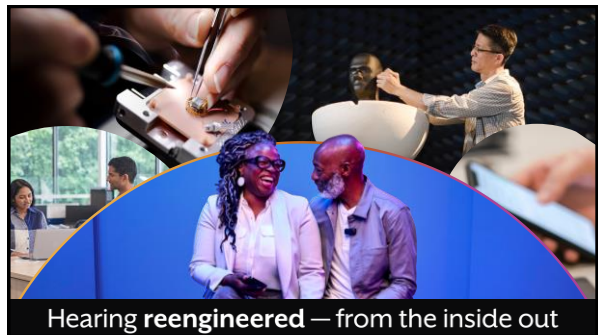
9



10



11



12

## Starkey Neuro Processor

INDUSTRY'S  
**MOST  
ADVANCED**  
PROCESSOR TECHNOLOGY

13

**6X** MORE TRANSISTORS  
**4X** FASTER PROCESSING  
**10X** MORE MEMORY

14

## Neuro Sound Technology

Adapts more quickly to deliver crystal-clear, transparent sound quality to patients

**80 million**  
hearing adjustments every hour

15

## Processor + Battery Technology

Increased Battery Capacity

16

INDUSTRY LEADING  
LONGEST LASTING  
RECHARGEABLE SOUND PERMS

**42 HOURS**

17

## Battery Performance

INDUSTRY LEADING

- CIC 312 up to **7 days**
- Custom R up to **42 hours** on a single charge
- RIC RT up to **51 hours** on a single charge
- CROS up to **29 hours**
- Size 10 up to **7 days** \*CIC size 312 up to 10 days
- mRIC up to **41 hours** on a single charge
- RIC 312 up to **6 days** of battery life

18

Technology for All Day Wear

Neuro Sound Technology

Personal Health and Well-Being

Versatile Connectivity

19

GENESIS<sup>AI</sup>

Starlink Charger 2.0

StarLink Accessories

ALL NEW

Ergonomic RIC Designs

RIC (NW) | CIC (NW) | CIC | ITC R | ITC R | ITC R | ITC R | RIC RT | RIC 312

20

Styles

Standard

RIC RT  
mRIC R  
RIC 312

Custom

Wireless ITC | HS | ITC R  
Wireless CIC  
IIC | CIC NW

22

ALL NEW

Design

Genesis AI introduces an all-new RIC design crafted from meticulous research to ergonomically fit the ear

23

GENESIS<sup>AI</sup>

Re-engineered Case

Revolutionary mic port openings that are integrated into the case and a barrier layer to further protect microphones from foreign material

Omnidirectional Mic Opening

Directional Mic Openings

Mic covers are no longer necessary!

24

ALL NEW

RIC RT

24 | 20 | 16

Up to **2X battery life** than our previous technology on a single charge!

BATTERY LIFE

Up to **51 hours** on a single charge

Up to **29 hours** (CROS)

Specifications

- Neuro Processor
- Dual Radio
- Sensor Technology
- Rechargeable
- Telecoil
- Rocker Switch
- IP 68
- CROS compatible

Industry's longest lasting rechargeable battery in a RIC

25

**ALL NEW**

**mRIC R**  
24 | 20 | 16


**20% smaller**  
with  
**over 65%**  
longer lasting battery!

**BATTERY LIFE**  
Up to  
**41 hours**  
on a single charge

**Specifications**

- Neuro Processor
- 2.4 GHz
- Sensor Technology
- Push Button
- IP 68
- Rechargeable

**Industry's smallest rechargeable RIC with sensors!**



26

**ALL NEW**

**RIC 312**  
24 | 20 | 16

**Specifications**


- Neuro Processor and features
- Dual Radio - 2.4 GHz + NFMI
- Sensor Technology
- Rocker Switch
- IP 68
- CROS compatible with Universal RIC 312 CROS Transmitter
- Size 312 zinc air battery
  - Up to 6 days of battery life
  - Up to 4 days (CROS)
- No Telecoil



27

**All new everything. Including colors.**

Modernized colors, updated to better match skin tones



Tech Black   Graphite Gray   Silver   Beige   Caramel   Chestnut   White

28

**ALL NEW**

**SnapFit 2.0 Receiver\***  
featuring FlexForm™ Receiver Cable

10-pin connector

Reduction in cable diameter, increased pliability, and Kevlar-reinforcement for a discrete, comfortable fit that's built to last

\*Compatible with Genesis AI only




29

**Snap Fit 2.0**

Receiver housing and cable lengths remain unchanged

- Existing Comfort Buds, earmolds, Hear Clear, and measuring tools are compatible

**Black packaging**



30

**Updated Matrix Names**

40 gain → L

50 gain → M

60 gain → P


70 gain → UP\*

Absolute Power  
↓  
**Custom Cased**  
Available for All

\*Custom Cased Required


31

## Styles



**Standard**

- RIC RT
- mRIC R
- RIC 312



**Custom**

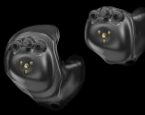
- Wireless (TC|HS)|ITE R
- Wireless CIC
- IIC|CIC NW

32

**ALL NEW**

## 2.4 GHz Custom R

24 | 20 | 16



**BATTERY LIFE**  
Up to **42 hours**  
on a single charge

**Specifications**

- Neuro Processor
- 2.4 GHz
- Sensor Technology
- Telecoil (ITE only)
- IP 68
- Same industry-leading modular faceplate design as Evolv AI
- Utilizes legacy custom charger

33

## GENESIS AI

### 2.4 GHz CIC

24 | 20 | 16 Technology Tiers



Industry's **smallest wireless custom**

**Specifications**


- Neuro Processor and features
- 2.4 GHz with curved antenna (no NFM)
- Sensor Technology
- Optional Push Button
- Tinnitus Technology
- IP 68
- Compatible with My Starkey App and StarLink Accessories
- 312 Zinc Air battery
- Up to 7 days battery life

34

**ALL NEW**

## CIC NW

24 | 20 | 16



**BATTERY LIFE**  
Up to **7 days**

**Specifications**


- Neuro Processor
- Optional Push Button
- IP 68
- Tinnitus Technology
- T2 Compatible
- Optional 312 battery  
*Up to 10 days*

35

**ALL NEW**

## IIC NW

24 | 20 | 16



**BATTERY LIFE**  
Up to **7 days**

**Specifications**

- Neuro Processor
- Updated battery door design
- Tinnitus Technology
- IP 68
- 10 Battery
- T2 Compatible

**Industry's smallest custom product**

36

**Going Beyond IP68**



**ALL NEW**

## GENESIS AI



37

### Pro8 Hydrashield™

8 points of protection

**BEYOND IP 68**

- More robust circuit sealing and processes enhance durability.
- Internal microphone mesh barrier provides final layer of defense.
- Redesigned acoustic ports impede the entrance of foreign materials.
- Internal and external protective coating surpasses its IP68 rating.
- Continuous overlapping enclosure design provides a tighter seal.
- Completely enclosed Li-Ion battery module creates another layer of protection from moisture ingress.
- Full silicone seal of case parts and charge contacts repels moisture.
- Recessed and Kevlar-reinforced receiver cable withstands daily handling.

38

### Engineered from the inside out to be **WATERPROOF**

**IP68+**

- Humidity Test
- Salt Mist Test
- Rain Spray Test
- Targeted Sweat Drip Test
- Extended Reliability Testing
- Salt Brine Immersion Test

39

**ALL NEW**

### StarLink Charger 2.0

- Universal USB-C port for charging
- White LED lights inside charger
- Great for users with dexterity challenges
- Hearing aids will fully charge in 3.5 hours
- Does not include on-board battery
- Includes Turbo Charge feature provides approximately 3 hours of use time in 10 minutes of charging

40

### Charger Variants

Each hearing aid style will have its own unique charger (RIC RT, mRIC R, or Custom)

The hearing aid style will be labeled on bottom of the charger

Chargers are otherwise identical except for the charging ports

41

### Ship Mode

Rechargeable RIC and custom hearing aids are delivered in "ship mode."

**Prior to first use:**

- StarLink Charger 2.0 must be plugged into a power source (e.g., a wall outlet)
- Rechargeable RIC devices must be placed into the appropriate charger for 3 seconds and then removed
- Rechargeable custom devices can be placed on the charger for 3 seconds and then removed or if there is a program button on the device, press the button to exit ship mode

42

### Everything is better when you accessorize

Connect to favorite music, TV shows, and phone calls with superior sound quality


**StarLink**

43

**ALL NEW**

## StarLink Remote Control 2.0

Redesigned for maximum simplicity, StarLink Remote Control 2.0 lets users easily control volume, change programs, and quickly access a favorite feature.



44

## StarLink Remote Control 2.0

- LED indicator**
  - White LED illuminates for any button press
  - Pulses when in pairing mode
  - Solid when pairing is successful
- Volume Control**
  - Short press only - no long press needed to adjust streaming volume
- Favorite Button**
  - Options are product family, technology tier, and firmware dependent
  - May include: Home, Accessory Start/Stop, Edge Mode+, Tinnitus On/Off, and Jump to Program 4



45

## GENESIS<sup>AI</sup> Technology for All Day Wear



Innovative, Modern Design



Pro8 Hydrashield™  
8 points of protection



Industry's best battery life

46

## Starkey Neuro Sound Technology

Powered by the all new Starkey Neuro Processor



47

## Sound Quality is Key



- Broader high frequency response supports improved sound quality
- Comfort in noisy environments
- Reduced listening effort
- Better resolution for Edge Mode+ environmental classification
- Our Lowest Noise Floor** – Hearing aids sound quieter in quiet

49

## Neuro Sound Technology

### Additive Compressor



50



### Outer Hair Cells

Provide frequency- and place-specific compressive amplification of the Basilar Membrane traveling wave

Very fast acting: 100-200usec

**Loss of function:**

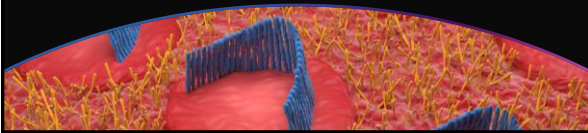
- Loss of sensitivity and frequency selectivity
- Loudness recruitment

### Inner Hair Cells

Transform acoustic signals into neural patterns

**Loss of function:**

- Loss of sensitivity and signal resolution



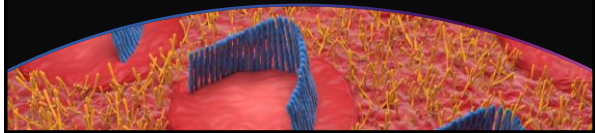
51

### Outer Hair Cells

Fast compressive amplification

### Inner Hair Cells

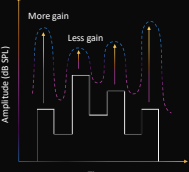
Amplification, via slow moving compression, to keep speech within the residual dynamic range



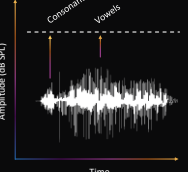
52

## Additive Compressor

### Slow Compressor



### Fast Compressor



53

**ALL NEW**

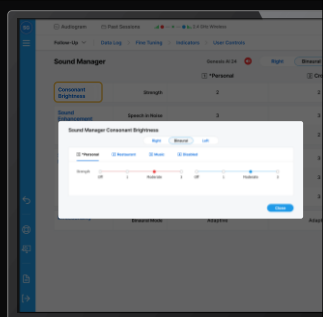
## Consonant Brightness

New adjustment within Pro Fit allowing you to adjust the fast compressor

**3 strength settings**

- 1 – Minimum
- 2 – Moderate (default)
- 3 – Maximum

**EXCLUSIVE 24 TECHNOLOGY**



54

## GENESIS AI

### 20 dB Improvement in Dynamic Range

Previous Platform

55

## GENESIS AI

### 20 dB Improvement in Dynamic Range

Genesis AI

Previous Platform

↑ Increased input saturation level

↓ Decreased noise floor

56

## Better Listening Comfort

Maximum Power Output (MPO) levels are better aligned with patient Uncomfortable Loudness Levels (UCLs)

57

## GENESIS<sup>AI</sup>

### e-STAT 2.0

58

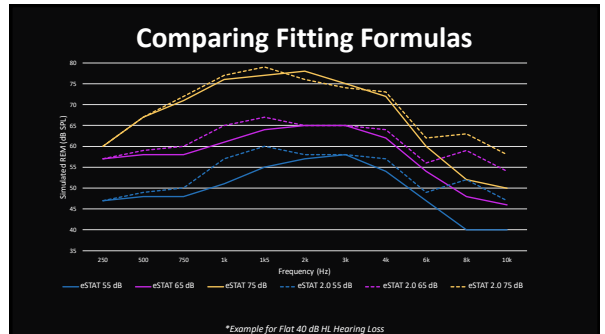
## e-STAT 2.0 Proprietary Fitting Formula

Designed to complement the Genesis AI compression architecture

- ~4-6 dB more gain for soft sounds\*
- 10% higher speech intelligibility scores for soft speech vs. Evolv AI
- More gain at higher frequencies\*\* (> 3kHz)
- Improved vent modeling

\*Varies with the audiogram and acoustic stimuli  
\*\*Varies with audiogram and with frequency

59



60

## GENESIS<sup>AI</sup>

### Feedback Canceller

62

## IMPROVED Feedback Canceller

Adaptation settings are audiogram and acoustic-coupling dependent

Customized performance based on the patient's hearing loss

63

Starkey ProFit  
**Feedback Canceller**

Adaptation Settings

- Strong for vented and occluded fittings
- Subtle for open fittings

ALL NEW

Optimize Acoustic Model

64

Starkey ProFit  
**Optimize Acoustic Model**

65

Starkey ProFit  
**Fitting Precision**

Optimize Acoustic Model + Feedback Cancellation

Two unique features for personalizing the hearing aid fitting using the Feedback Cancellation Initialization (FBCI) measurement

66

GENESIS<sup>AI</sup>  
**Noise Reduction**

67

GENESIS<sup>AI</sup>  
**Our best sound quality yet**

- Improved accuracy of environmental sound classification
- Our fastest adaptation to noise ever
- Improved preservation of soft speech
- Reduction in circuit noise

68

Edge Mode+

69

**Edge Mode+**

Real-time analysis of environments for advanced level of comfort and clarity

—

Unique adaptation for any environment when engaged

—

Disengage and engage with user controls or mobile app

70

IMPROVED

**Edge Mode+**

EXCLUSIVELY  
**24, 20, & 16**  
TECHNOLOGY

Our first use of Deep Neural Network (DNN) noise reduction algorithms in the hearing aid

**Better resolution for Edge Mode+ environmental classification**

71

ALL NEW

**Edge Mode+ Patient Driven Controls**

Patient-driven controls for listening intent

Adjust Edge Mode+ settings manually

Save Edge Mode+ setting as a custom memory

EXCLUSIVELY  
**24 & 20**  
TECHNOLOGY

72

IMPROVED

**Streaming Sound Quality**

Genesis AI also boasts improved streaming capabilities

- Streaming can be initiated in any program
- Allows customization of the streaming frequency response for phones and individual accessories through Pro Fit or the My Starkey App

73

IMPROVED

**Streaming Behavior**

Streaming sound allows the patient to customize the streaming frequency response for iPhones and each individual streaming accessory

Overall Boost

74

GENESIS<sup>AI</sup>

**Our most studied and validated product family**

84% PREFERENCE FOR GENESIS AI when listening to speech in noise

75

**GENESIS<sup>AI</sup>**  
**Our Best Sound Quality Yet**

- All-new Additive Compressor
- 20 dB Improvement in dynamic range
- e-STAT 2.0 proprietary fitting formula
- Improved accuracy of environmental sound classification

76

**ALL NEW**  
**Starkey Pro Fit**  
 Get the best fit the first fit  
 Designed for you, by you

77

**Starkey Pro Fit**  
**Development**

**GOALS**

- Easy adoption for all professionals
- Workflow that follows fitting goals and appointment types
- Obtain input from hearing professionals around the globe

78

- Organized**  
3 session types providing access to the most used screens
- Efficient**  
Box to best fit in four clicks
- Intuitive**  
No need to assign a hearing aid as right and left
- Supportive**  
Access to tools such as Troubleshooting from any screen

**Starkey Pro Fit**

79

**ALL NEW**  
**Starkey Pro Fit**  
**Minute Fit™**  
 Go from box to best fit in 4 clicks

**Smart Connect**  
 Automatically advances the moment you connect any hearing aids

**TeleHear**  
 Keeping you connected to patients even when they can't reach your office

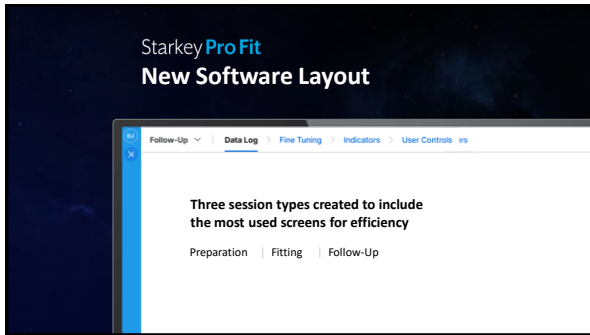
80

**Starkey Pro Fit**  
**ALL NEW Minute Fit™**

**Box to Best Fit in 4 Clicks!**

- Select Devices
- Connect
- Acoustics
- Apply Best Fit

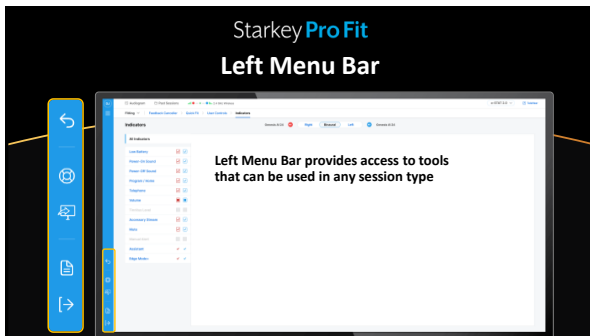
81



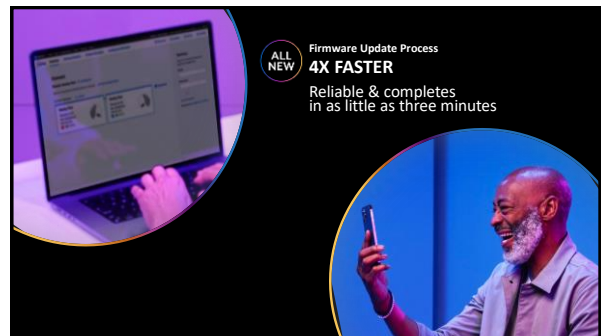
82



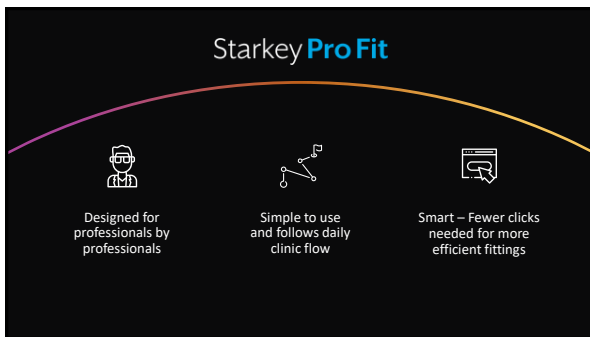
83



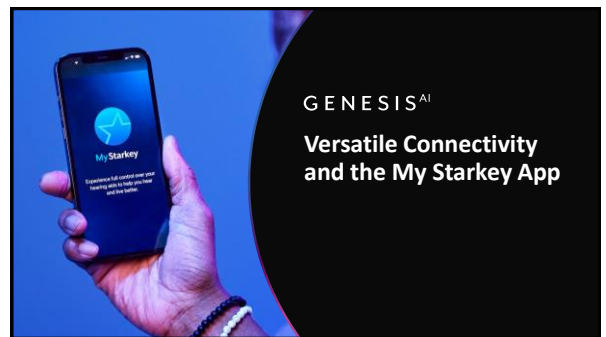
84



85



86



87

**MyStarkey**  
DELIVERS

The most user research and user testing of any Starkey app made to date

- Features a new look and simplified navigation designed to create a best-in-class app experience
- Most used features conveniently located on the home screen
- Enhanced Edge Mode
- Assistive features to hear better with less effort, live healthier, and simplify daily life

88

**Versatile Connectivity**

UP TO **40% INCREASE** in wireless range for all phones and accessories\*

\*Operational range may vary depending on usage condition

89

**IMPROVED**

**2-Way Audio**

When streaming a phone call from an Apple iPhone or iPad, Genesis AI devices will automatically leverage existing directional microphone technology to improve the speech to noise ratio at the far end of a phone call.

90

**ALL NEW MyStarkey**

Starkey's most intuitive hearing aid mobile app

91

**MyStarkey + GENESIS AI**

**Direct BTLE Streaming**

46 Apple devices      62 Android devices

Available with all 2.4GHz styles and technology tiers  
iOS and Android compatible

92

**MyStarkey**

Smartphone Compatibility

Smartphone compatibility

I am...

- Wearing Genesis AI hearing aids
- Wearing Genesis AI hearing aids
- A family member, friend, or caregiver

QR code for smartphone compatibility

93


**Home**

Clean design with access to

- Battery status
- Smart Assistant
- Binaural Volume adjustment
- Edge Mode+
- Programs
- My Hearing
- Program Options

Navigation bar

- Home
- Health
- Learn
- More



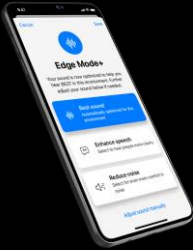
94

**Edge Mode+**

EXCLUSIVE 24 & 20 TECHNOLOGY

Uses AI to optimize sound quality on demand, even in the toughest listening environments

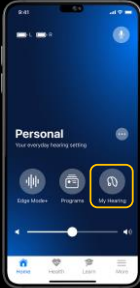
New patient-driven controls for listening intent. Choose to enhance speech or reduce noise



95

**My hearing**

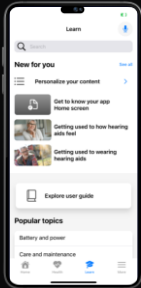
Provides more options for hearing aid use. Options are dependent on hearing aid model, features and professional programming settings.



96

**Learn**

An interactive section designed to help the Genesis AI wearer adjust to their devices and explore new features. Content is available in the form of "how to" lessons, videos, and articles



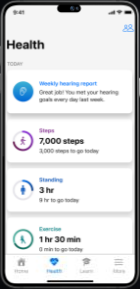
97

**Health**

Monitor health, set hearing and fitness goals from the Health tab

**Weekly hearing report**  
At-a-glance insights on hearing aid usage and interaction goals as well as hearing aid usage by the day or week. Goal edits available

**Daily Updates**  
View for at-a-glance updates on physical activity



98

INDUSTRY LEADING

**Personal Health and Well-Being**

Helps patients accurately count steps, track engagement, and achieve well-being goals

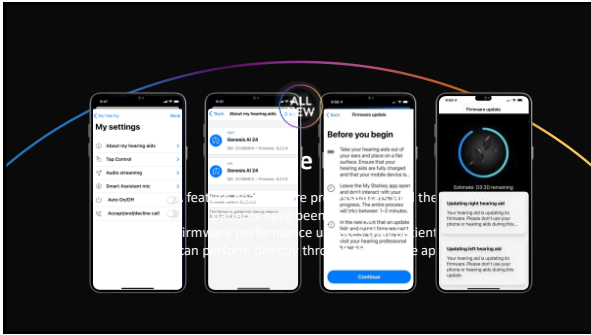
Most activity tracking classifications in the industry

- Walking
- Running
- Aerobics
- Biking



99





100

## My Starkey Features

<h3>Hearing</h3> <p>Hear better with less effort in any situation</p> <ul style="list-style-type: none"> <li>• Support for Genesis AI devices</li> <li>• Edge Mode*</li> <li>• Manual adjustments</li> <li>• Enhanced customization</li> <li>• Find My Hearing Aid</li> <li>• Voice AI</li> <li>• Tinnitus</li> <li>• CROS Support</li> <li>• Self Check</li> <li>• Accessories Support</li> </ul>	<h3>Health</h3> <p>Live healthier, track activity, and detect falls</p> <ul style="list-style-type: none"> <li>• Activity Monitoring with double the classifications                             <ul style="list-style-type: none"> <li>- NEW! Walking</li> <li>- NEW! Running</li> <li>- NEW! Indoor biking</li> <li>- NEW! Aerobics</li> </ul> </li> <li>• Hearing data</li> <li>• Activity and Hearing Insights</li> <li>• Fall Alert</li> <li>• Caregiver data sharing</li> </ul>	<h3>Intelligent</h3> <p>Simplify daily life with assistive features</p> <ul style="list-style-type: none"> <li>• Onboarding intros for features</li> <li>• Learn</li> <li>• Robust and personalized user guide</li> <li>• Voice Assistant</li> <li>• TeleHear</li> <li>• Field firmware updates</li> <li>• Reminders</li> <li>• Translate</li> <li>• Transcribe</li> <li>• Find My Phone</li> </ul>
----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------

101

## MyStarkey

### Easy. Fast. Rewarding to use.

Designed by patients for patients through extensive research, testing, and evaluation

Convenient access for frequently used adjustments

Interactive educational resources in a variety of formats delivering personalized content

102

### FEATURES ON ALL TIERS

- Offline Mode
- Starkey Sounds Indicators
- TeleHear full remote fit
- Pro Fit Improvements
- Fall+ Improvements
- Mobile Field Firmware Updates
- REM Target Match
- My Starkey Updates
- Apple Health Kit/ Google Fit
- Answer phone calls (DS)
- Find My Phone
- Mobile Notifications
- Telephony Improvements
- User Guided Adaptive Tuning
- Self Check
- Custom Memory Name Stream
- FBC+ for Custom Products\*\*
- 2-Way Audio
- Fall Detection
- Data Log Improvements
- FBC Ramp Level
- Hearing Health Monitoring
- Reminders
- My KIND
- Volume Control Improvement
- Hear Share app support
- CROS\*
- TeleHear Portal Improvements and Notifications
- Generic App
- Geotag

<b>24 – Premium</b> <ul style="list-style-type: none"> <li>• 24 Channels</li> <li>• Activity Monitoring+</li> <li>• Edge Mode+ with User Control and User Guided Adaptive Tuning</li> <li>• Multiflex Tinnitus Pro</li> <li>• Smart Assistant with Voice</li> <li>• Transcribe</li> <li>• Translate</li> <li>• Voice AI</li> </ul>	<b>20 – Advanced</b> <ul style="list-style-type: none"> <li>• 20 Channels</li> <li>• Activity Monitoring</li> <li>• Edge Mode+ with User Guided Adaptive Tuning</li> <li>• Multiflex Tinnitus Pro</li> <li>• Smart Assistant with Voice</li> <li>• Transcribe</li> </ul>	<b>16 – Select</b> <ul style="list-style-type: none"> <li>• 16 Channels</li> <li>• Activity Monitoring</li> <li>• Edge Mode+ (on/off only)</li> <li>• Multiflex Tinnitus</li> <li>• Smart Assistant with Voice</li> </ul>
------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------

GENESIS AI

Features by Tier

\*RIC RT Only \*\*Customs Only

103

## GENESIS AI

**Impressive sound quality** with the industry's most advanced processor technology

**New, discreet design**

**Industry-leading battery life**

- Industry's most advanced processor technology
- Industry's longest lasting rechargeable battery in a RIC
- Industry's smallest rechargeable RIC with a sensor
- Industry's best dynamic range
- Industry's smallest custom product

104



105

## We're Here to Support You


**Professional  
Audiology Support**


---


Australia  
**1800 024 985**


New Zealand  
**0800 223 242**


**Contact your  
Product Specialist**


  
Vincent Santana  
NSW/SA

  
Connie Lu  
VIC/TAS

  
Phil Nelson  
QLD/NT

  
Georgina Allam  
WA/ACT

  
Oliver Coxon  
NZ

  
Morija Mong  
NZ

106

## Learn More

Genesis with Neuro Sound Technology

Technology for All Day Wear  
*22 January*

Pro Fit Software  
*24 January*

My Starkey App  
*31 January*

[www.starkeylearninghub.com.au](http://www.starkeylearninghub.com.au)

Register Now for our upcoming Genesis AI Endorsed Webinar Series!



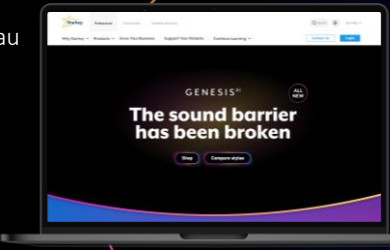
**GENESIS™**  
All-new everything  
Endorsed Webinar Series

- Genesis AI with Neuro Sound Technology
- Technology for All Day Wear
- 3 Week Class Fitrig Experience with Pro Fit
- My Starkey App Webinar

107

## Starkeypro.com.au

- White Papers
- Quick Tips
- Videos



108

# Thank You

Endorsement Numbers

ACI/aud Endorsed: 20231154 (2 CPD points with passing quiz)  
 Audix Endorsed: CPD2324 057 (Category 1.2) (1 CPD Point)  
 HAAIA Endorsed: CPD2023 2023 (2023-021)  
 (2 CPD points with passing quiz)

109