


Welcome To

Effortless Fitting for Professionals

Options for audio include computer speaker or dial-in at 02 8518 1923 / Access Code: 2479 728 7790
 For technical questions or log-in information please contact Steven Le at 0437 622 596 Steven_Le@Starkey.com



Hear better. Live better.

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Welcome To

Effortless Fitting for Professionals

The webinar will start in.....

00:05:00

Options for audio include computer speaker or dial-in at 02 8518 1923 / Access Code: 2479 728 7790
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Effortless Fitting for Professionals



Judy Grobstein, Au.D.,FAAA, MACAud
 Manager of Education and Audiology

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TECHNICAL ISSUES

If not using speakers and you haven't already, please call into the call center number 02 8518 1923 and enter access code 2479 728 7790


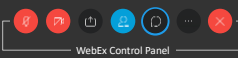
Please be sure to keep microphones muted

If you have any technical issues, please contact Steven Le at Steven_Le@starkey.com or call him direct at 0437 622 596

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QUESTIONS?

Please share any questions you may have in the Chat Box directed to **All Panelists**. We will do our best to answer them throughout the training.

WebEx Control Panel

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ENDORSED SESSION

This Session is endorsed for ACAud, AudA and HAASA points

You must stay logged on for the full session

AudA members must complete a 10 questions quiz with a passing score of 70% as well as your CPD Reflections and Evaluations

ACAud and HAASA members must complete the quiz to receive full points.

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Learning Objectives

1

Participants will be able to list the steps of the Initial Fit Protocol

2

Participants will be able to explain how to navigate and use the various fitting screens in the Inspire software


3

Participants will be able to describe new updates to Starkey Sound features that deliver clearer sound, less background noise and effortless hearing in even the most challenging environments

4


Participants will be able to discuss valuable features available in the Advanced Tools section of Inspire

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Hear better. Live better.

evolv^{AI}



Next-level sound. Next-level everything.

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IIC NW
CIC NW
CIC
ITC R
ITE R
Micro RIC 312
RIC 312
RIC R
BTE R
BTE 13
Power Plus BTE 13

Effortlessly everything.

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AI-powered hearing solutions



Micro RIC 312
RIC 312
RIC R
BTE R
BTE 13
Power Plus BTE 13

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The evolution of custom craftsmanship



IIC NW
CIC NW
CIC
ITC R
ITE R

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Industry Leading Chargers



Standard Charger
Compatible with RIC R and BTE R



Custom Charger
Compatible with ITE R, HIS R and ITC R



Mini Turbo Charger
Compatible with RIC R and BTE R

All 2.4GHz rechargeable products ship with the battery-free Standard charging system

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**PATIENT-FOCUSED
2.4 GHz Accessories**

- TV Streamer**
Stream audio from a TV or other sources
- Remote Microphone +**
Multipurpose, easy-to-use remote microphone
- Mini Remote Microphone**
Miniature, single-purpose remote microphone
- Remote Control**
Offers simple hearing aid control
- Table Microphone**
Eight directional microphones and beam-forming technology enhances listening in challenging environments

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Starkey

Commitment to Connectivity

Direct BTLE Streaming

34 Apple devices **56 Android devices**

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Thrive App

- Easy to use**
- Intuitive design**
- Secure**
- Seamless hearing aid control and feature access**
- Access to health and wellness features**

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**STARKEY
SOUND™**

Always on. Always automatic. Always effortless.

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**STARKEY
SOUND™**

Manages all the layers of sound in the environment to deliver realistic and genuine sound quality in every environment

Always on. Always automatic. Always effortless.

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55 MILLION

Performing 55 million automatic adjustments per hour.

Effortless hearing has evolved. Again.

With 55 million automatic adjustments per hour, Evolv AI now expands its 40% reduction in noise energy* to include wind and machine noise. And enhanced Edge Mode offers even clearer sound in cars and other vehicles.

It's the world's most advanced hearing technology that seamlessly adapts to your patients' lives.

*compared to previous technology

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Inspire 2022.1 Inspire Updater

Right click the Inspire Updater icon from the bottom toolbar on your computer

Check for Updates

Pop-up will indicate either no updates available or that a software update is available

The screenshot shows a window titled 'New Software is Available' with a table of updates. The table has columns for 'Update', 'Version', and 'Size'. One update is listed: 'Inspire 2022.1' with version '2022.10000.0' and size '209 KB'. Below the table, there are buttons for 'Check for Updates', 'Close', and 'Download and Install'.

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Inspire 2022.1 Firmware Updates

- evolv^{AI}
- Tap Sensitivity
- Audiometer updates
- Phone call management
- Speech in Loud Noise defaults
- New settings for Wind and Machine
- Updates to Edge Mode
- livioEdge^{AI} | livio^{AI} | livio
- Audiometer updates

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Firmware Updates

Select 'Performance Update'

Click 'Start'

NOTE
The current Firmware version is in yellow indicating it is out of date

The screenshot shows a 'Devices Detected' window with a list of devices. A yellow highlight is on the 'Performance Update' button in the bottom right corner of the window.

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Initial Fit/ First Fit

Starkey
Hear better. Live better.

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Get Started

Connect Devices

Programmers connected View Programmers


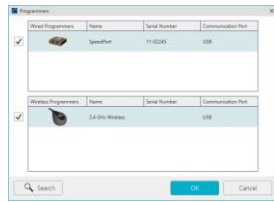
The screenshot shows a 'Devices Detected' window with a list of devices. A yellow highlight is on the 'View Programmers' button in the bottom right corner of the window.

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Connect Devices

View Programmers

- Shows programmers connected and selected
- Multiple Programmers may be connected at once

Serial Programmers	Name	Serial Number	Communication Port
<input checked="" type="checkbox"/>	SpeedPort	11-02265	USB
Wireless Programmers	Name	Serial Number	Communication Port
<input checked="" type="checkbox"/>	2.4 GHz Wireless		USB

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Connect Devices

Wireless Programmers

- Starkey 2.4 GHz programmer
- Universal 2.4 GHz NoahLink Programmer





** Hearing aids only in "read" mode for how 3 minutes*

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Connect Devices

Wireless Programmers

- Starkey 2.4 GHz programmer
- Universal 2.4 GHz NoahLink Programmer

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Connect Devices

Non-wireless Programmers

- HiPro 2
- SpeedPort 2
- NOAHlink
- HiPro Serial
- HiPro USB

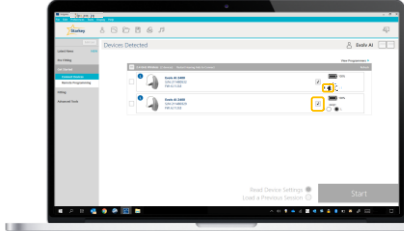


CIC Non-wireless
IIC Non-wireless

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Connect Devices

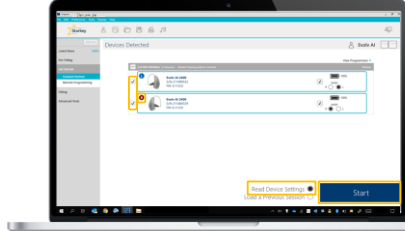
Assign Right Hearing Aid



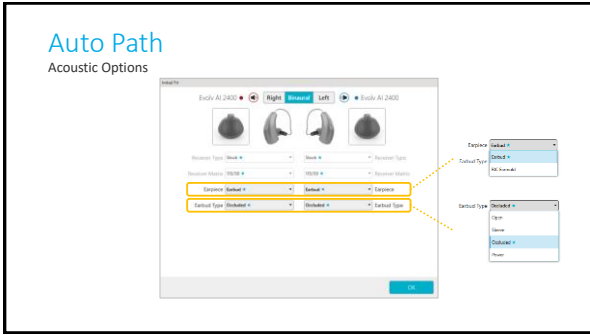
30

Connect Devices

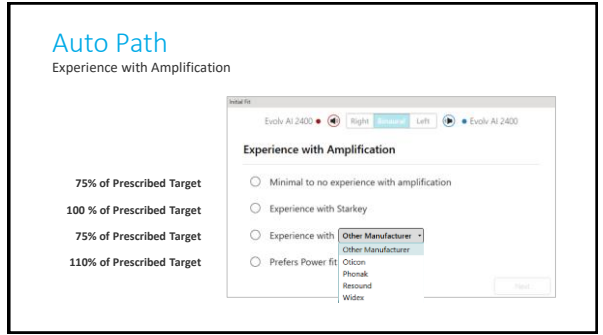
Launch the Fitting Session



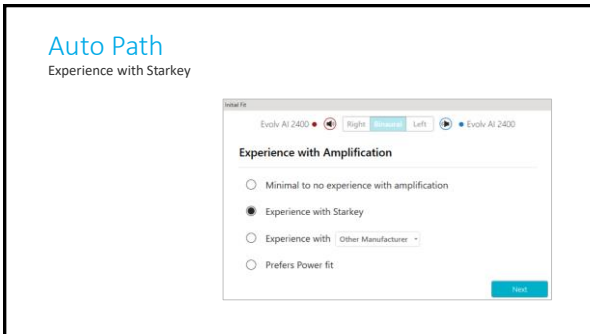
31



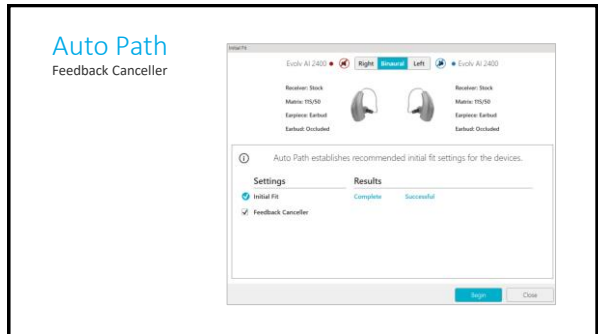
32



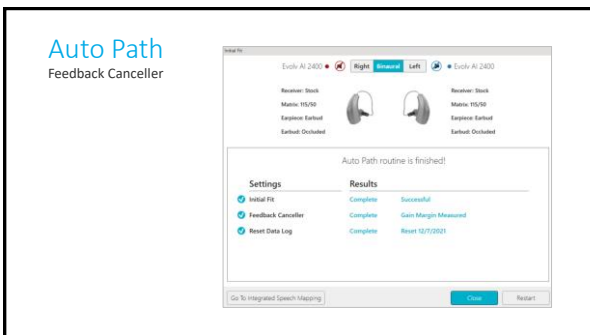
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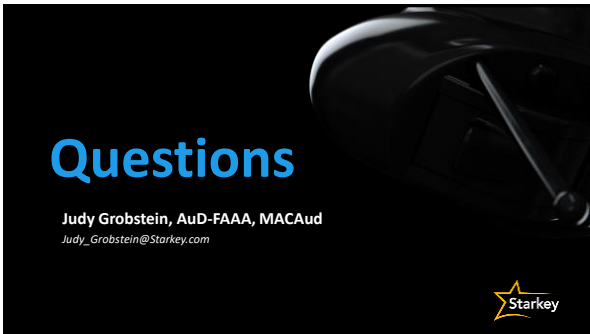
37



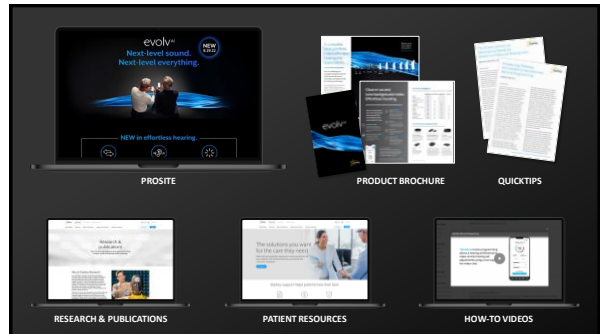
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We're Here to Support You

**Professional
Audiology Support**

1800 024 985

**Contact your
Product Specialist**


Vincent Santana
NSW (N)/SA


Connie Lu
VIC/TAS


Phil Nelson
QLD/NT


Jenelle Davis
NSW (S)/ACT/WA

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Thank You.

Endorsement Numbers

ACAud Endorsed: 2022141 (2 CEP points with passing quiz)
AudA Endorsed: CPD2223 045 (Category 1.2) (1 CPD Point)
HAASA Endorsed: CPED2021-2023 (2022-85) (1.5 CPED points with passing quiz)



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